

There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: “**eduroam**” and “**UW-Guest**”. If you are staff, faculty, or a student, you should connect your device to **eduroam**. **UW-Guest** is for campus visitors, but it can be used to help configure your device to the **eduroam** Wi-Fi network.

Please Note: **eduroam** should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, **UW-Wireless** is no longer being used to connect to our Wi-Fi network and has been replaced with **eduroam** and **UW-Guest**.

Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the **University of Winnipeg - Service Desk** for assistance. They can be reached by email at servicedesk@uwinnipeg.ca or by phone at 204-786-9149.

Windows 10

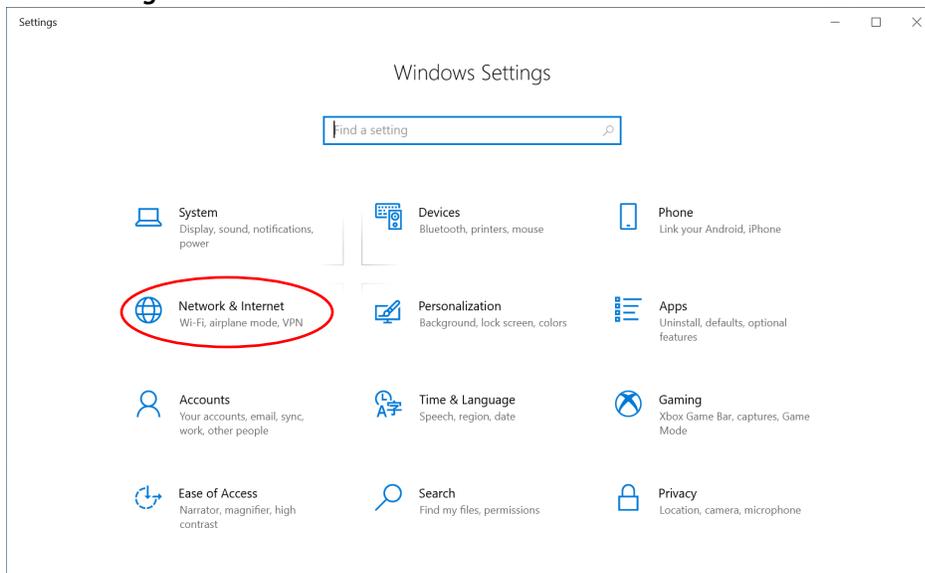
If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before re-connecting to eduroam.

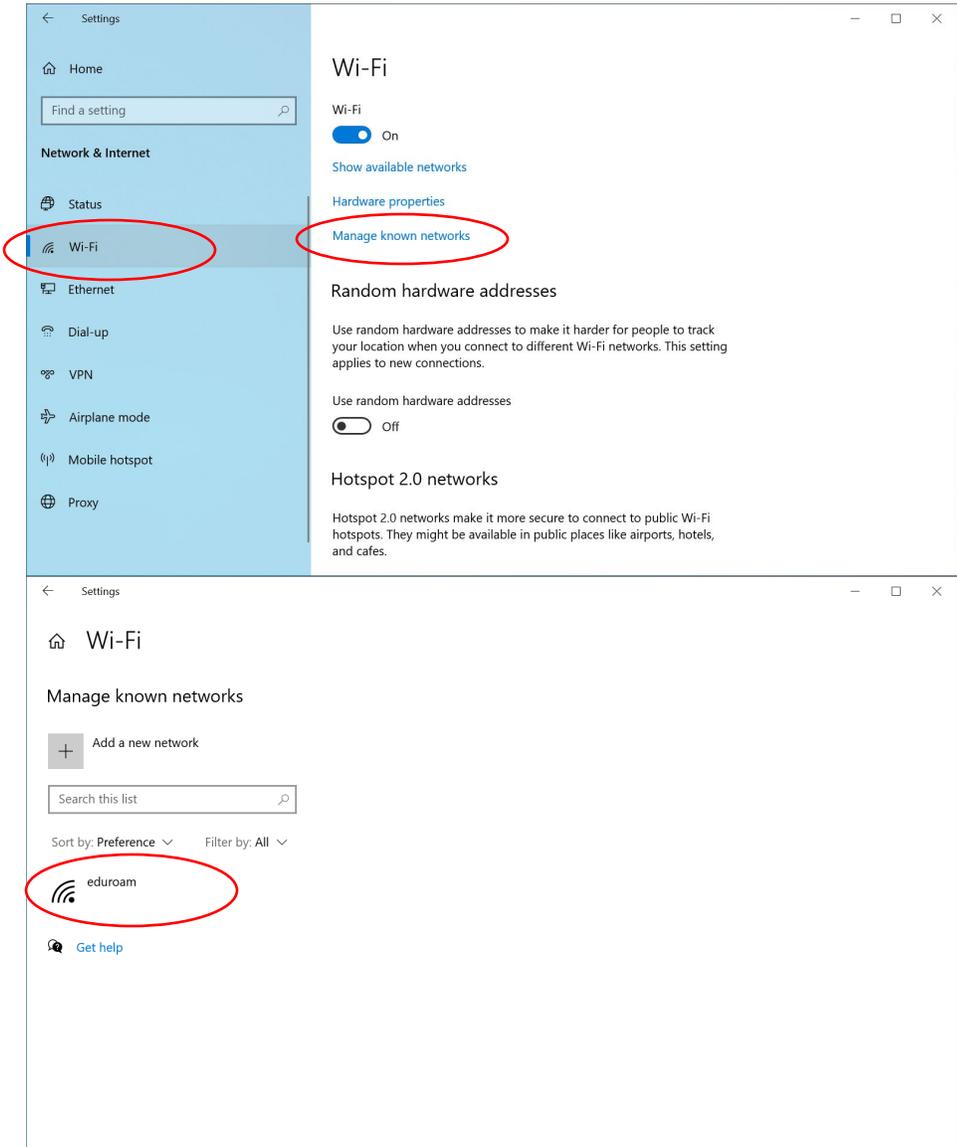
How to remove existing eduroam settings:

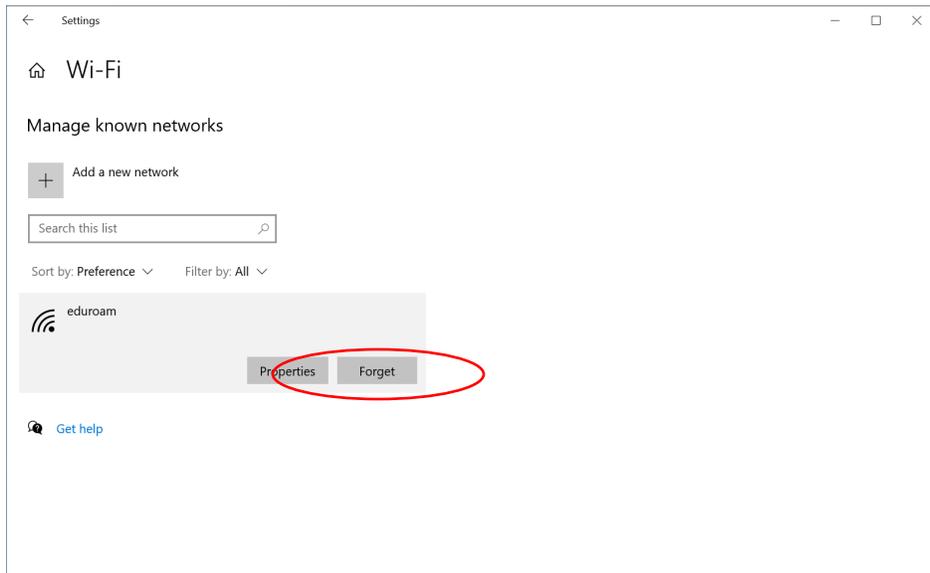
Go to **Settings** -> **Network and Internet** -> **Wi-Fi** -> **Manage known networks**

Click on **eduroam**

Click on **Forget**



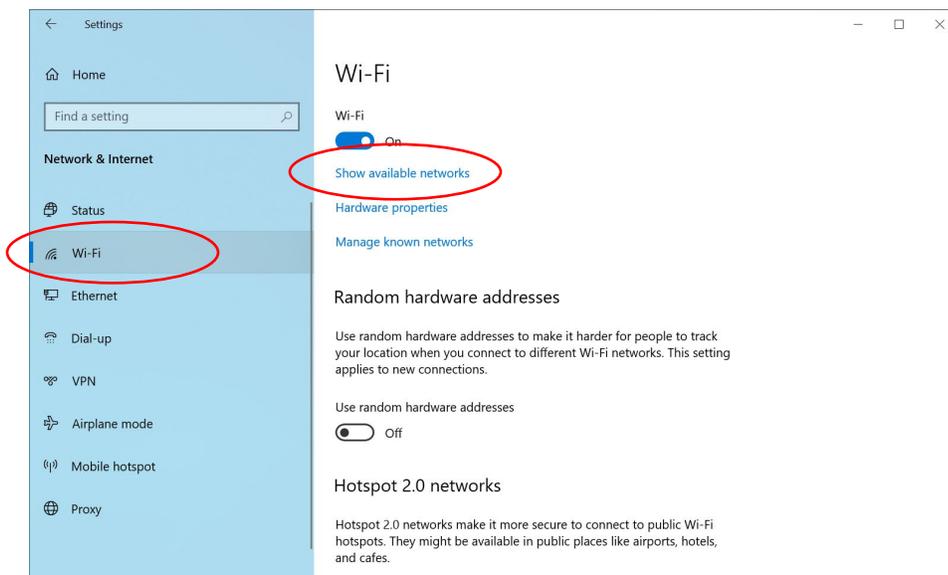
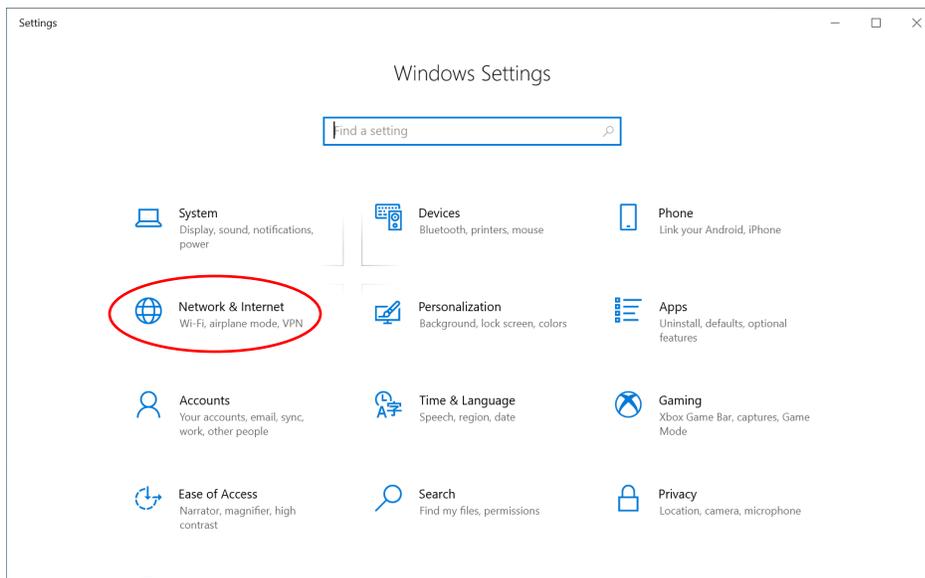


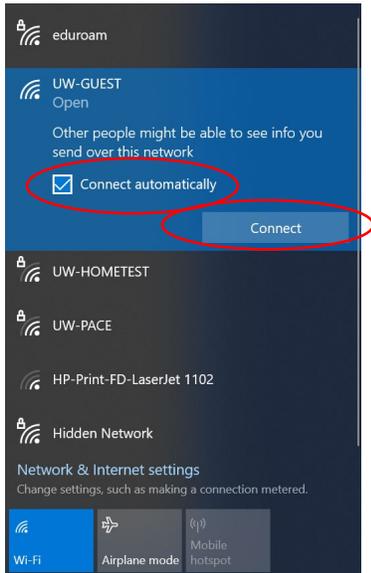


To complete the setup of eduroam, you need internet access, if no Wi-Fi is available, you can connect to the **UW-GUEST** Wi-Fi network.

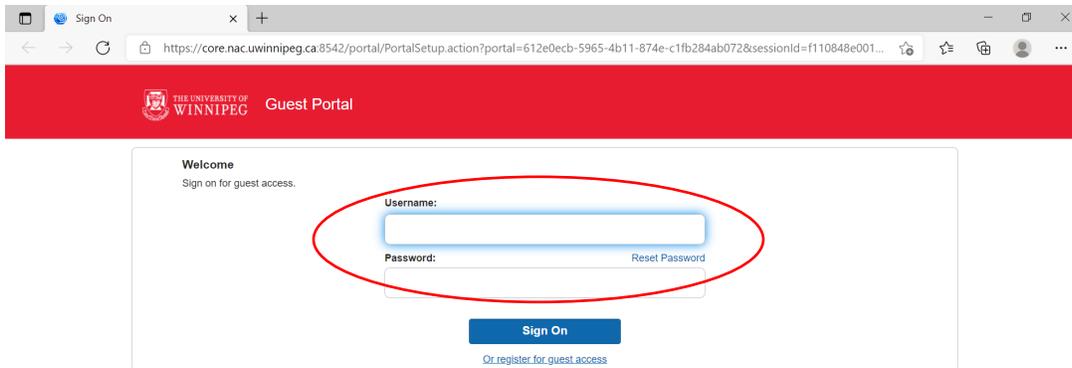
How to connect to UW-GUEST Wi-Fi:

Go to **Settings** -> **Network and Internet** -> **Wi-Fi** -> **Show Available Networks**, click on **UW-GUEST** and checkoff **Connect Automatically** and click on **Connect**



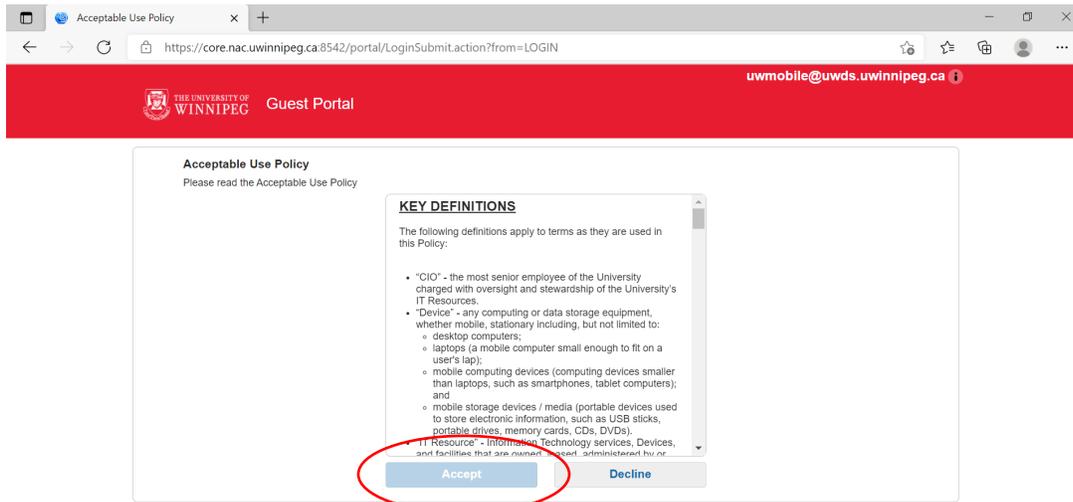


A login webpage should open in a browser.
Enter in your credentials:
Username: <UW email address; @uwinnipeg.ca>
Password: <Your network login password>

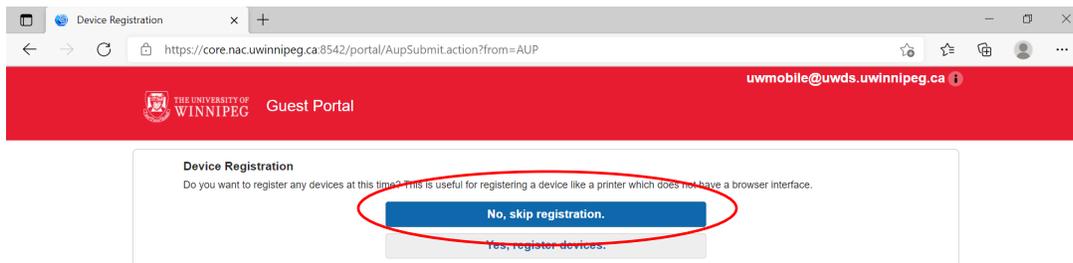




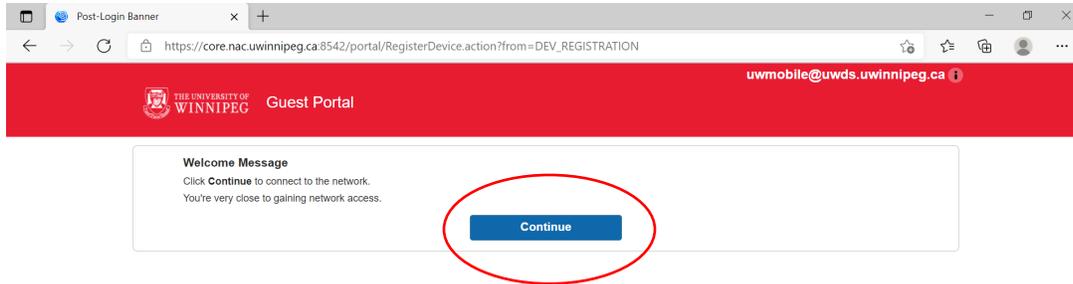
Once logged in, you will need to Accept the **Acceptable Use of Information Technology Policy** by reading and scrolling down and then click on **Accept**



Then click on **No, skip registration**



Click on **Continue**



Exit the webpage and also Exit **Settings**

How to download the geteduroam installer:

Open a web browser (Mozilla Firefox, Google Chrome, or Microsoft Edge)

Visit: <https://www.geteduroam.org>

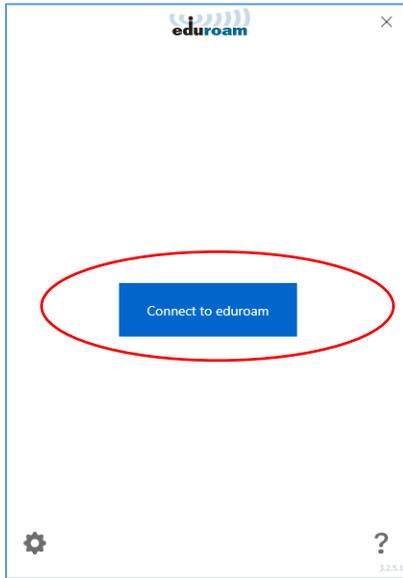
Click on the **Windows** button on the webpage to download the correct installer, take note of the download path.

How to configure eduroam:

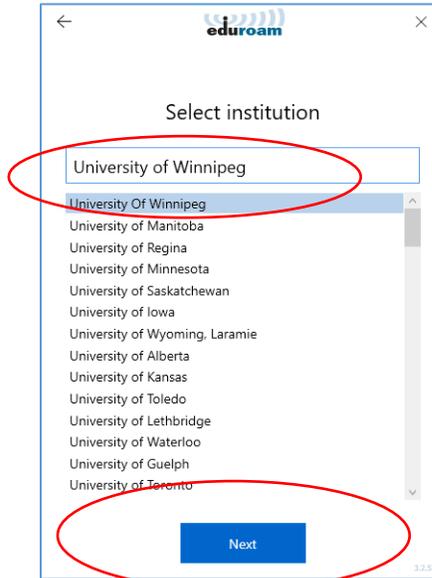
Open **File Explorer**, it's the yellow folder at the bottom of your screen, or click on the start button, bottom left hand corner, scroll down to **Windows System** -> **File Explorer**

While in File Explorer, browse to the download path you noted above, the file you downloaded should be called **geteduroam.exe**, double click on it.

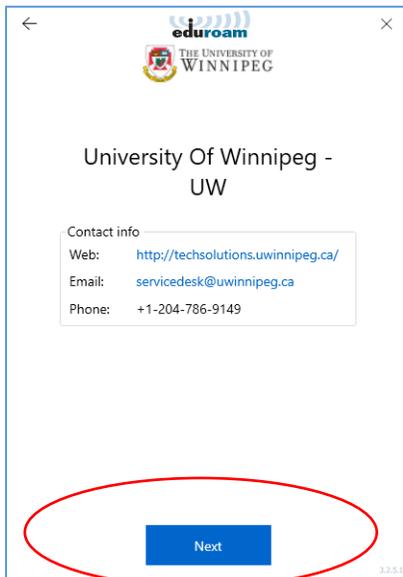
Click on **Connect to eduroam**



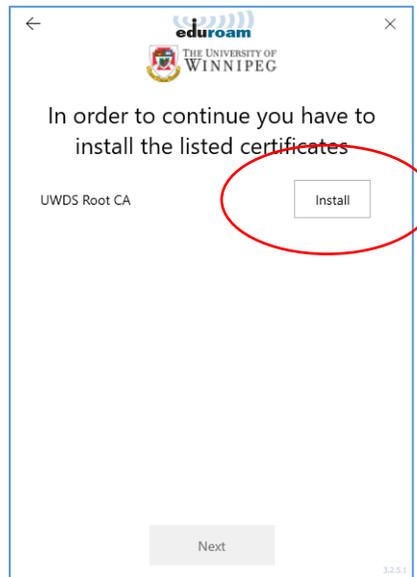
In the Search field, enter **University of Winnipeg**
Click on **Next**



Click on **Next**



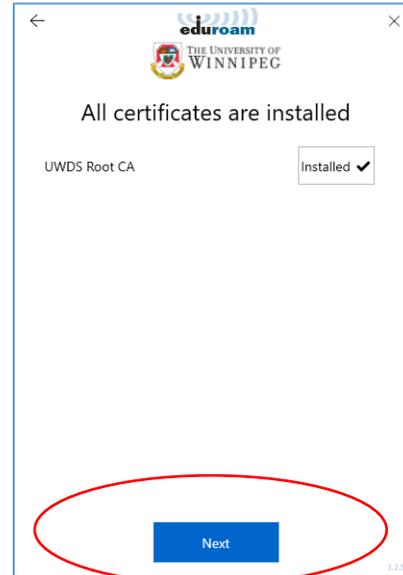
Click on **Install**



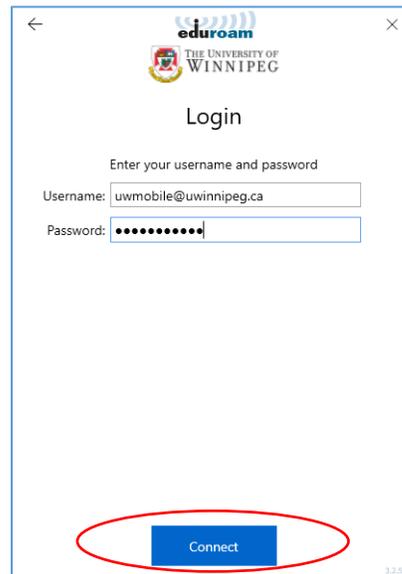
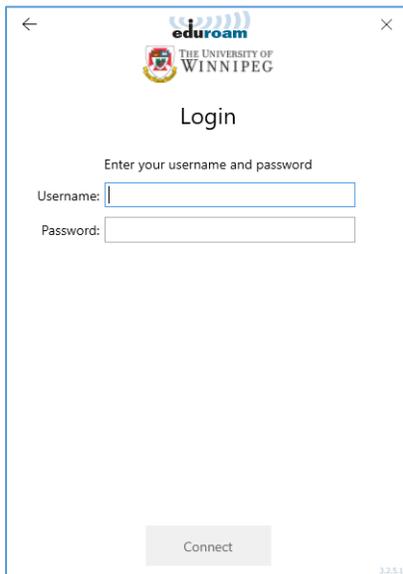
Click on **Yes**



Click on **Next**



When prompted, enter in your credentials:
Username: <UW email address; @uwinnipeg.ca>
Password: <Your network login password>
Then click on **Connect**



eduroam is now configured. Open a web browser (Mozilla Firefox, Google Chrome, or Microsoft Edge) and ensure that your Wi-Fi works.