



There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: “**eduroam**” and “**UW-Guest**”. If you are staff, faculty, or a student, you should connect your device to **eduroam**. **UW-Guest** is for campus visitors, but it can be used to help configure your device to the **eduroam** Wi-Fi network.

Please Note: **eduroam** should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, **UW-Wireless** is no longer being used to connect to our Wi-Fi network and has been replaced with **eduroam** and **UW-Guest**.

Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the **University of Winnipeg - Service Desk** for assistance. They can be reached by email at servicedesk@uwinnipeg.ca or by phone at 204-786-9149.

Windows 10

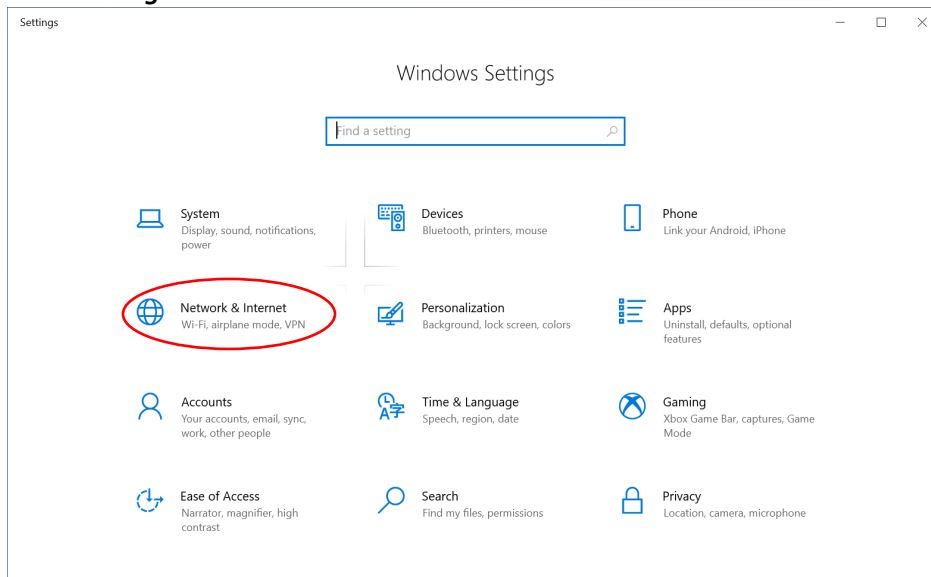
If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before re-connecting to eduroam.

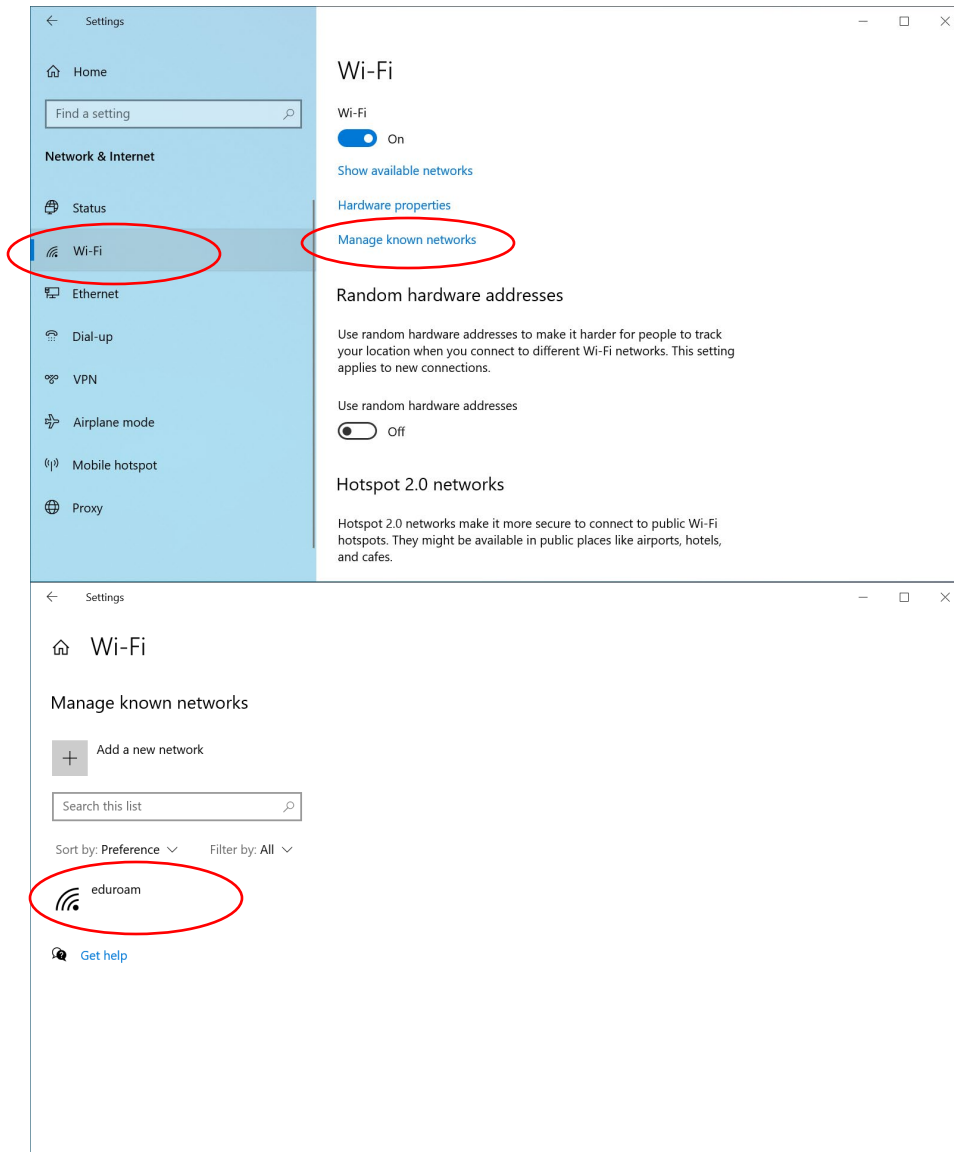
How to remove existing eduroam settings:

Go to **Settings -> Network and Internet -> Wi-Fi -> Manage known networks**

Click on **eduroam**

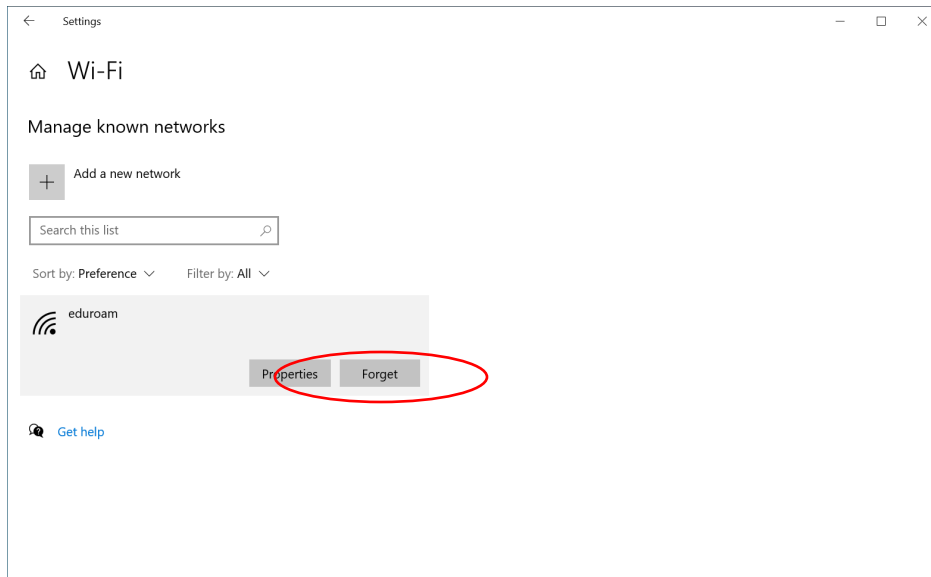
Click on **Forget**







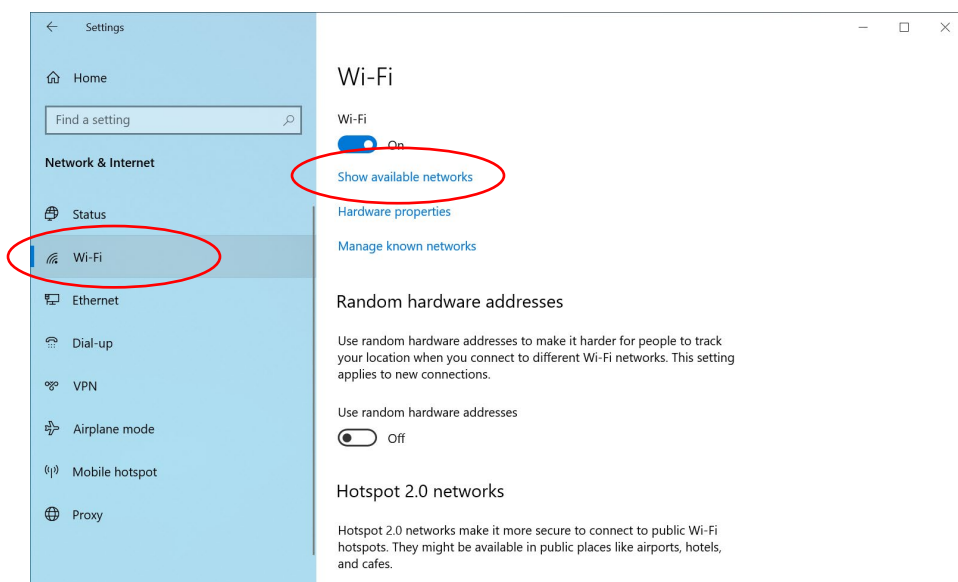
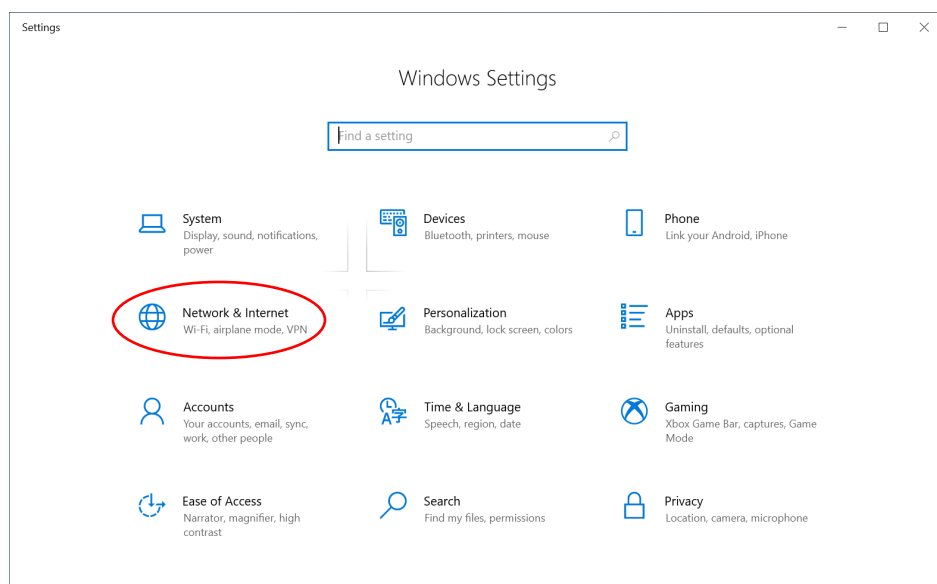
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To complete the setup of eduroam, you need internet access, if no Wi-Fi is available, you can connect to the **UW-GUEST** Wi-Fi network.

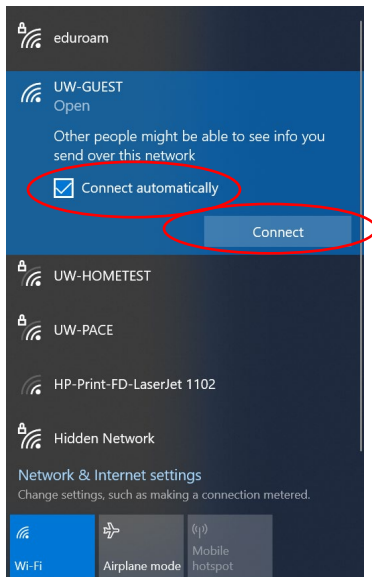
How to connect to UW-GUEST Wi-Fi:

Go to **Settings** -> **Network and Internet** -> **Wi-Fi** -> **Show Available Networks**, click on **UW-GUEST** and checkoff **Connect Automatically** and click on **Connect**





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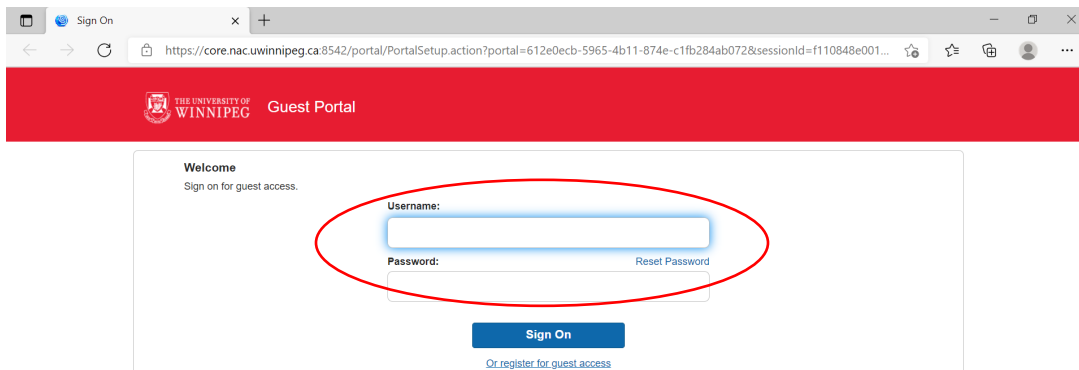


A login webpage should open in a browser.

Enter in your credentials:

Username: <UW email address; @uwinnipeg.ca>

Password: <Your network login password>





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Once logged in, you will need to Accept the **Acceptable Use of Information Technology Policy** by reading and scrolling down and then click on **Accept**

Acceptable Use Policy

Please read the Acceptable Use Policy

KEY DEFINITIONS

The following definitions apply to terms as they are used in this Policy:

- "CIO" - the most senior employee of the University charged with oversight and stewardship of the University's IT Resources.
- "Device" - any computing or data storage equipment, whether mobile, stationary including, but not limited to:
 - desktop computers;
 - laptops (a mobile computer small enough to fit on a user's lap);
 - mobile computing devices (computing devices smaller than laptops, such as smartphones, tablet computers); and
 - mobile storage devices / media (portable devices used to store electronic information, such as USB sticks, portable drives, memory cards, CDs, DVDs).
- "IT Resource" - Information Technology services, Devices, and facilities that are owned, leased, administered by or...

Accept Decline

Then click on **No, skip registration**

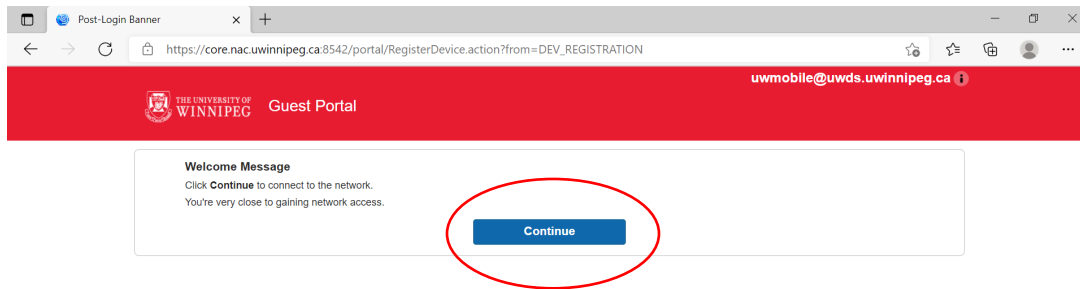
Device Registration

Do you want to register any devices at this time? This is useful for registering a device like a printer which does not have a browser interface.

No, skip registration. Yes, register devices.



Click on **Continue**



Exit the webpage and also Exit **Settings**

How to download the geteduroam installer:

Open a web browser (Mozilla Firefox, Google Chrome, or Microsoft Edge)

Visit: <https://www.geteduroam.org>

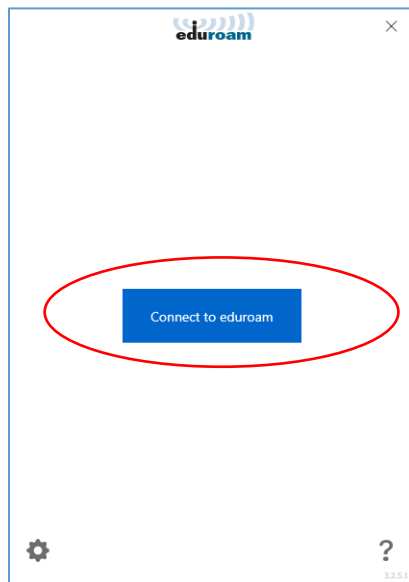
Click on the **Windows** button on the webpage to download the correct installer, take note of the download path.

How to configure eduroam:

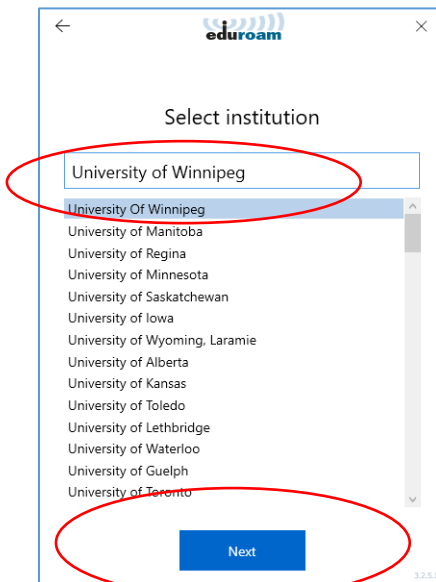
Open **File Explorer**, it's the yellow folder at the bottom of your screen, or click on the start button, bottom left hand corner, scroll down to **Windows System -> File Explorer**

While in File Explorer, browse to the download path you noted above, the file you downloaded should be called **geteduroam.exe**, double click on it.

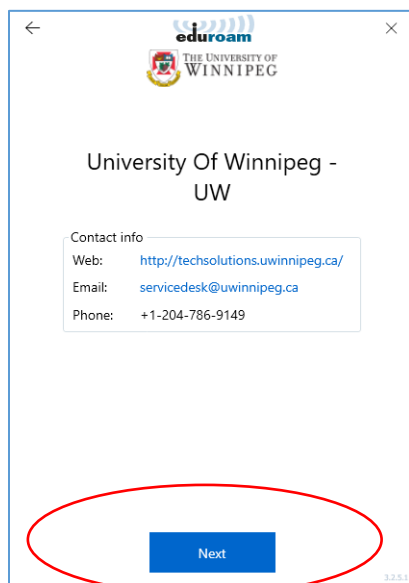
Click on **Connect to eduroam**



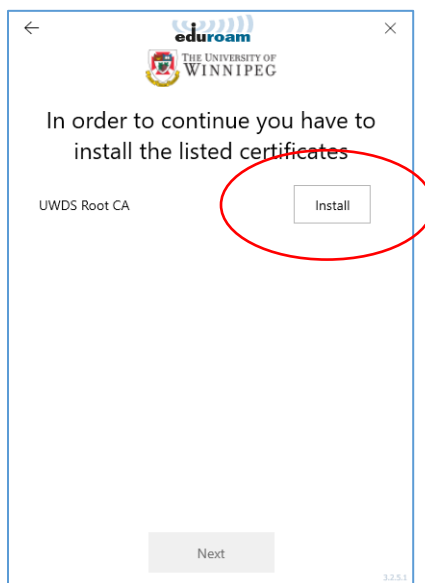
In the Search field, enter **University of Winnipeg**
Click on **Next**



Click on **Next**

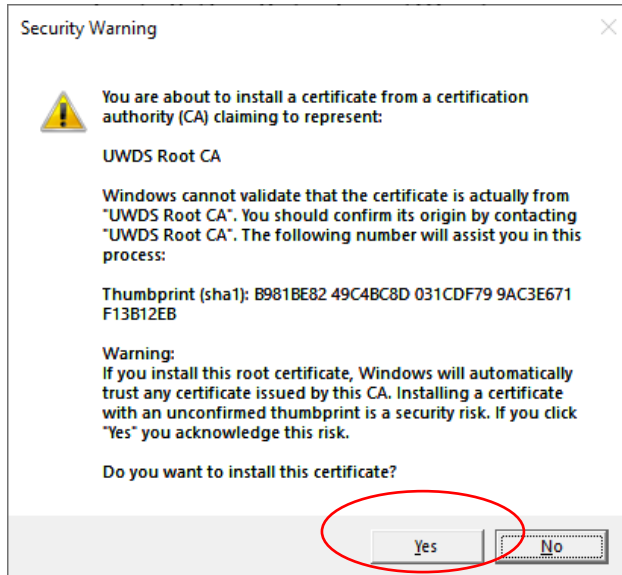


Click on **Install**

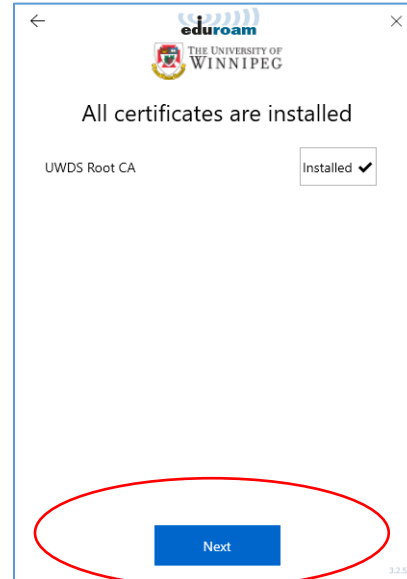




Click on **Yes**



Click on **Next**

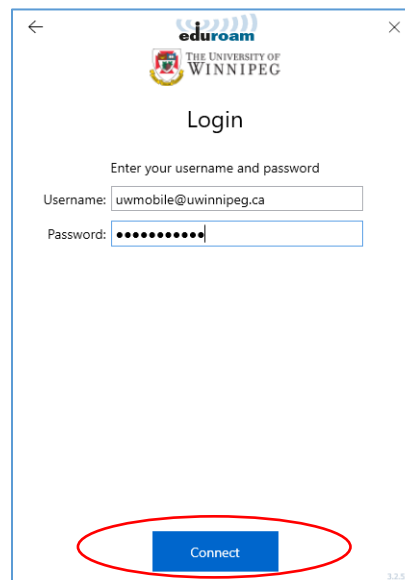
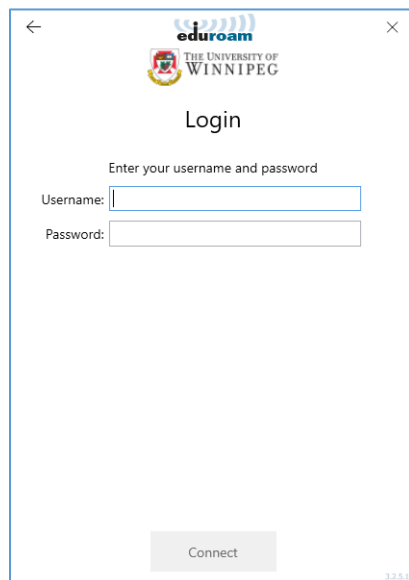


When prompted, enter in your credentials:

Username: <UW email address; @uwinnipeg.ca>

Password: <Your network login password>

Then click on **Connect**



eduroam is now configured. Open a web browser (Mozilla Firefox, Google Chrome, or Microsoft Edge) and ensure that your Wi-Fi works.