

There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: "*eduroam*" and "*UW-Guest*". If you are staff, faculty, or a student, you should connect your device to *eduroam*. *UW-Guest* is for campus visitors, but it can be used to help configure your device to the *eduroam* Wi-Fi network.

Please Note: *eduroam* should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, *UW-Wireless* is no longer being used to connect to our Wi-Fi network and has been replaced with *eduroam* and *UW-Guest*.

Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the *University of Winnipeg - Service Desk* for assistance. They can be reached by email at service or by phone at 204-786-9149.

Windows 10

If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before re-connecting to eduroam.

How to remove existing eduroam settings:

Go to **Settings** -> **Network and Internet** -> **Wi-Fi** -> **Manage known networks** Click on **eduroam**





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\langle	// Wi-Fi	Manage known networks		
	두 Ethernet	Random hardware addresses		
	ි Dial-up	Use random hardware addresses to make it harder for people to track		
	% VPN	applies to new connections.		
	Airplane mode	Use random hardware addresses		
		Off		
	(ባ) Mobile hotspot	Hotspot 2.0 networks		
	Proxy	Hotspot 2.0 networks make it more secure to connect to public Wi-Fi hotspots. They might be available in public places like airports, hotels, and cafes.		
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To complete the setup of eduroam, you need internet access, if no Wi-Fi is available, you can connect to the *UW-GUEST* Wi-Fi network.

How to connect to UW-GUEST Wi-Fi:

Go to *Settings -> Network and Internet -> Wi-Fi -> Show Available Networks*, click on *UW-GUEST* and checkoff *Connect Automatically* and click on *Connect*

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도 Ethernet 유 Dial-up			Random hardware addresses						
			Use random hardware addresses to make it harder for people to track your location when you connect to different Wi-Fi networks. This setting						
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A login webpage should open in a browser. Enter in your credentials:

Username: <UW email address; @uwinnipeg.ca> Password: <Your network login password>

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	WINNIPEC Guest Portal			
	Welcome Sign on for guest access. Username: Password: Reset Password Sign On Or register for guest access			



Once logged in, you will need to Accept the *Acceptable Use of Information Technology Policy* by reading and scrolling down and then click on *Accept*

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Acceptable L Please read the	Acceptable Use Policy Acceptable Use Policy KEY DEFINITIONS The following definitions apply to terms as they are used in this Policy: • CI(O' - the most senior employee of the University rf Resources. • Device' - any computing or data storage equipment, whether mobile, stationary including, but not limited to: • deatkop computing fit = baptops (a mobile computer; small enough to fit on a mobile computer; • applops (a mobile computer; small enough to fit on a mobile computer; • and • mobile storage devices / media (portable devices used to store electron information, such as USB station, • and facilities, that are commendent and strangeler by or Accept				

Then click on *No, skip registration*

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	Device Registration Do you want to register any devices at this time? This is useful for registering a device like a printer which does not have a browser interface. No, skip registration. Yes, register devices.				



Click on Continue

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Welcome Message Cilick Continue to connect to the network. You're very close to gaining network access.			

Exit the webpage and also Exit *Settings*

How to download the geteduroam installer:

Open a web browser (Mozilla Firefox, Google Chrome, or Microsoft Edge)

Visit: https://www.geteduroam.org

Click on the *Windows* button on the webpage to download the correct installer, take note of the download path.

How to configure eduroam:

Open *File Explorer*, it's the yellow folder at the bottom of your screen, or click on the start button, bottom left hand corner, scroll down to *Windows System* -> *File Explorer*

While in File Explorer, browse to the download path you noted above, the file you downloaded should be called *geteduroam.exe*, double click on it.



Click on Connect to eduroam



In the Search field, enter *University of Winnipeg* Click on *Next*

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UW

servicedesk@uwinnipeg.ca

+1-204-786-9149

http://techsolutions.uwinnipeg.ca/

Contact info

Web:

Email:

Phone:

Next



Click on Yes





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Click on Next

When prompted, enter in your credentials: Username: <UW email address; @uwinnipeg.ca> Password: <Your network login password> Then click on **Connect**

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Login		Login
Enter your username and password		Enter your username and password
Username:		Username: uwmobile@uwinnipeg.ca
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Connect	1251	Connect

eduroam is now configured. Open a web browser (Mozilla Firefox, Google Chrome, or Microsoft Edge) and ensure that your Wi-Fi works.