

There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: "*eduroam*" and "*UW-Guest*". If you are staff, faculty, or a student, you should connect your device to *eduroam*. *UW-Guest* is for campus visitors, but it can be used to help configure your device to the *eduroam* Wi-Fi network.

Please Note: *eduroam* should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, *UW-Wireless* is no longer being used to connect to our Wi-Fi network and has been replaced with *eduroam* and *UW-Guest*.

Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the *University of Winnipeg - Service Desk* for assistance. They can be reached by email at service or by phone at 204-786-9149.

Apple iOS (both iPhone and iPad)

If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before re-connecting to eduroam.

How to remove existing eduroam settings:

Click on Settings



Scroll down to and click on *General* Click on *Profile*



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Click on *eduroam*

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Click on Remove Profile



Click on *Remove*

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Contains	Wi-Fi Network Certificate	
More Det	ails	>
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Now exit the General section by clicking on *General* and then *Settings*, top left corner.

Scroll up to Wi-Fi and click on it



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Select *eduroam*

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Select Forget





To complete the setup of eduroam, you need internet access, if no Wi-Fi or cellular data plan is available, you can connect to the UW-GUEST Wi-Fi network.

How to connect to UW-GUEST Wi-Fi:

To connect to UW-GUEST Wi-Fi, Under Wi-Fi, click on UW-GUEST and then Log In when prompted

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Auto-Join Hots	spot	Ask to Join >
Allow this device to	o automatically disco	over nearby

Enter in your credentials: Username: <UW email address; @uwinnipeg.ca> Password: <Your network / computer login password>

Once you are connected to the Internet, you can exit Settings



How to add the geteduroam App:

Click on App Store



Search for and download geteduroam, once installed, exit App Store





How to configure eduroam:

Click geteduroam



Select University of Winnipeg

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Under Institution, enter University of Winnipeg

Click Next





When prompted, enter in your credentials: Username: <UW email address; @uwinnipeg.ca> Password: <Your network / computer login password>

Click Connect to network **₩°_{F310}K÷** 9:00 PM 88% 📢 No SIM 穼 87% 📢 8:56 PM eduroam K Back eduroam WINNIPEG WINNIPEG ername username@uwinnipeg.ca Password Username uwmobile@uwinnipeg.ca tion fails, please check you Password ••••• Need help ? Click here for support te: if the connection fails, please check your password q w e r t y u i o p asd fghjkl Need help ? Click here for support z x c v b n m 🗵

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eduroam is now configured





Launch Safari and ensure that your Wi-Fi works.

