



There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: “**eduroam**” and “**UW-Guest**”. If you are staff, faculty, or a student, you should connect your device to **eduroam**. **UW-Guest** is for campus visitors, but it can be used to help configure your device to the **eduroam** Wi-Fi network.

Please Note: **eduroam** should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, **UW-Wireless** is no longer being used to connect to our Wi-Fi network and has been replaced with **eduroam** and **UW-Guest**.

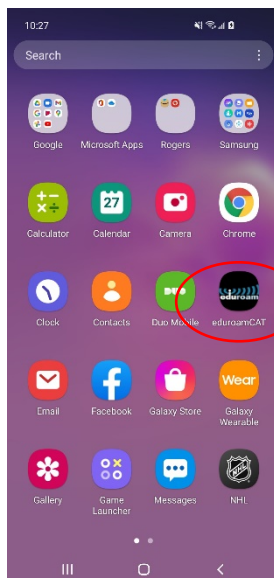
Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the **University of Winnipeg - Service Desk** for assistance. They can be reached by email at servicedesk@uwinnipeg.ca or by phone at 204-786-9149.

Android Smartphones

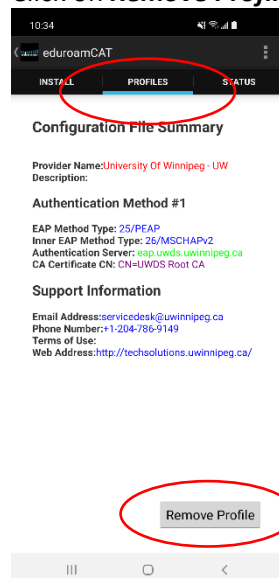
If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before re-connecting to eduroam.

How to remove existing eduroam settings:

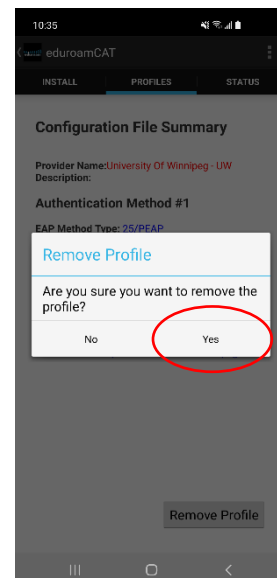
Click on **eduroamCAT**



Click on the **Profiles** tab
Click on **Remove Profile**

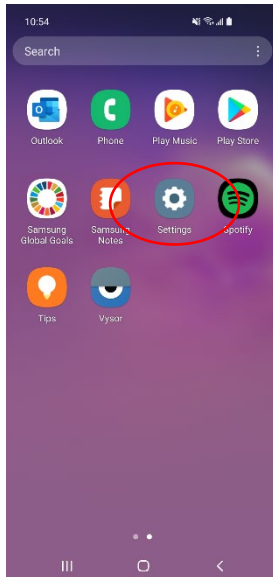


Click on **YES**, exit **eduroamCAT**

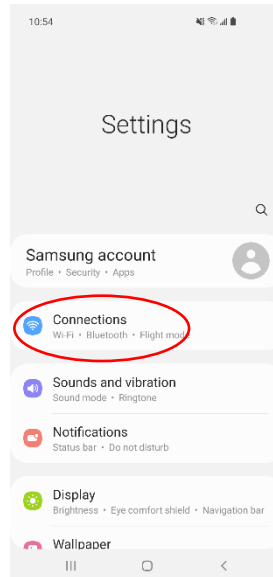




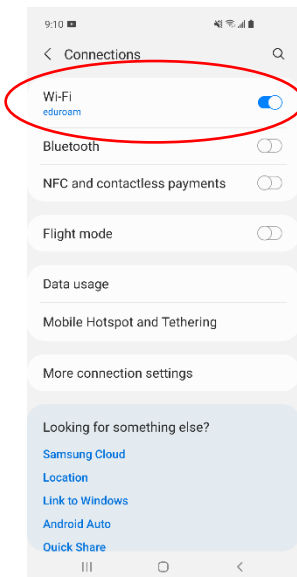
Click on **Settings**



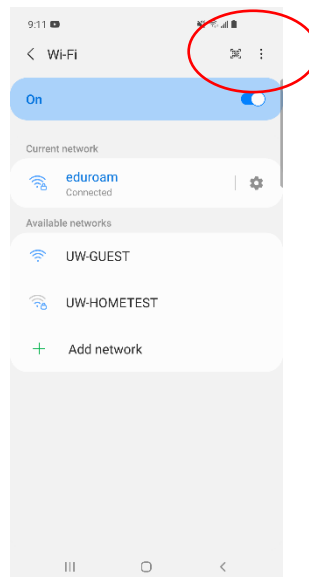
Click on **Connections**



Click on **WI-FI**

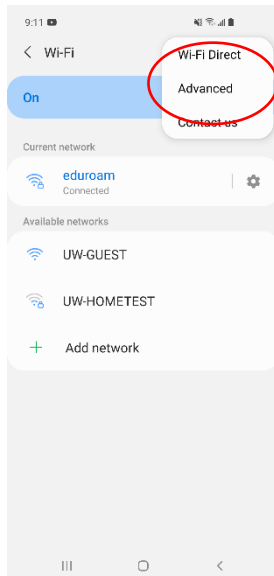


Click on the 3 vertical dots (top right-hand corner)

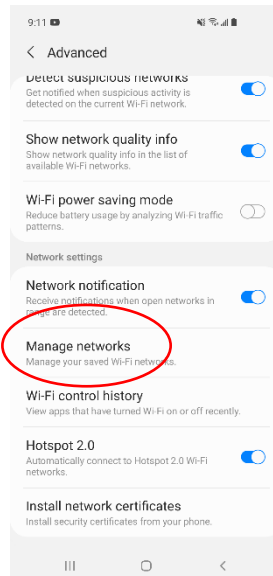




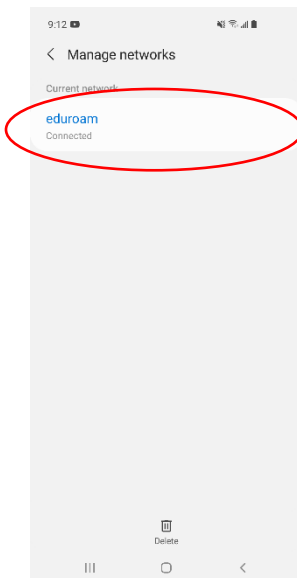
Click on **Advanced**



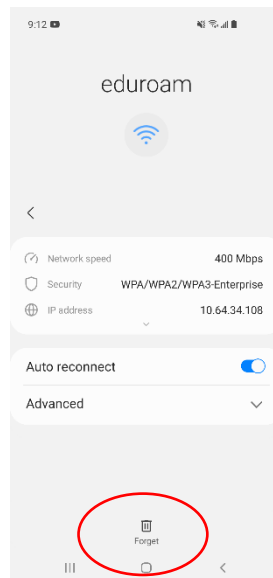
Click on **Manage Networks**



Click on **eduroam**



Click on **Forget** and exit settings

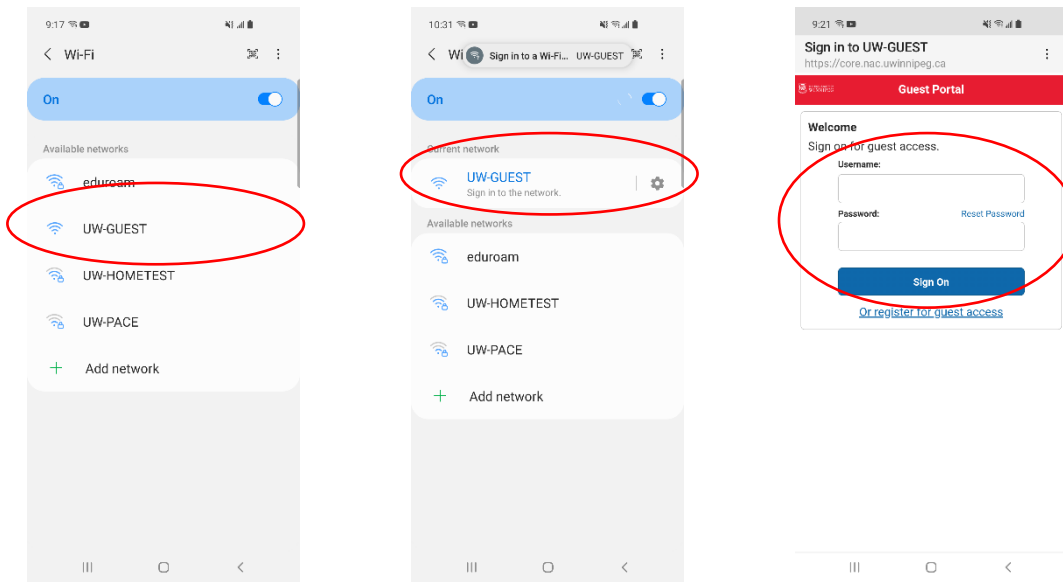




To complete the setup of eduroam, you need internet access, if no Wi-Fi or cellular data plan is available, you can connect to the **UW-GUEST** Wi-Fi network.

How to connect to UW-GUEST Wi-Fi:

To connect to UW-GUEST Wi-Fi, Go to **Settings, Connections, Wi-Fi**, under **Available Networks**, click on **UW-GUEST**, below it, it should display **Sign in to the network**, click on it again, this will take you to the sign in page –



Enter in your credentials:

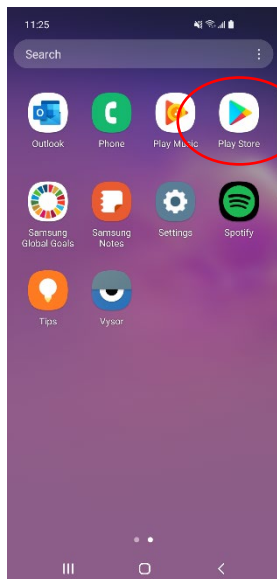
Username: <UW email address; @uwinnipeg.ca>

Password: <Your network login password>

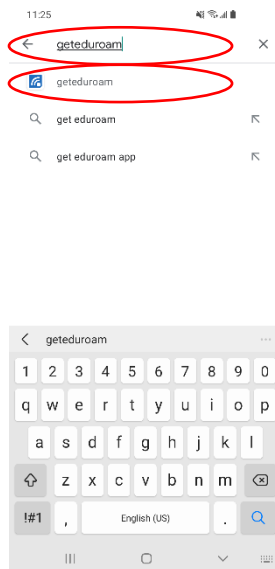
Exit **Settings**

How to add the geteduroam App:

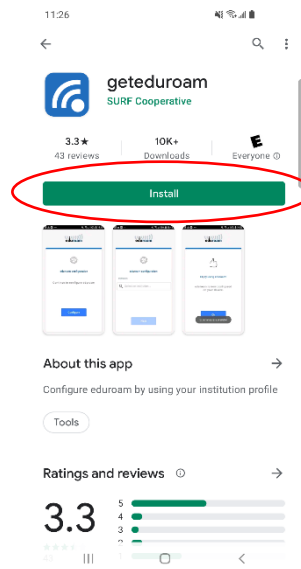
Click on **Play Store**



Search for **geteduroam**
Click on **geteduroam**

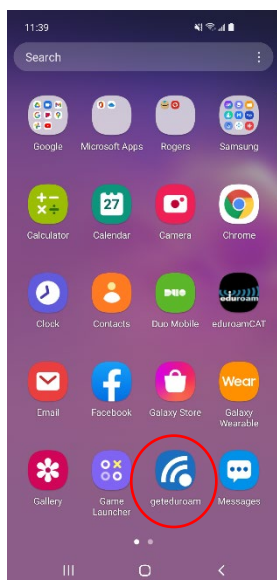


Click on **Install**

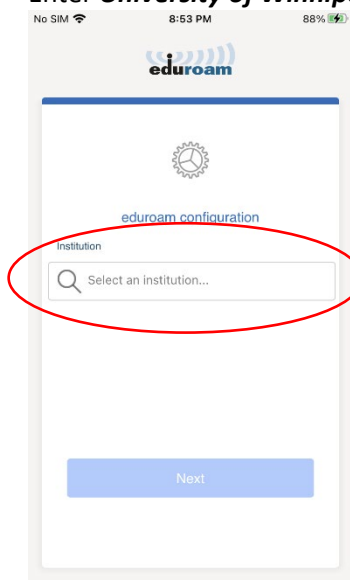


How to configure eduroam:

Click **geteduroam**



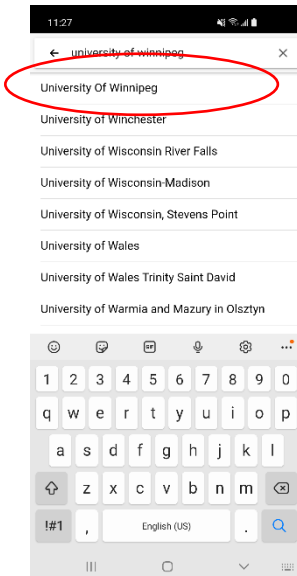
Under **Institution**
Enter **University of Winnipeg**



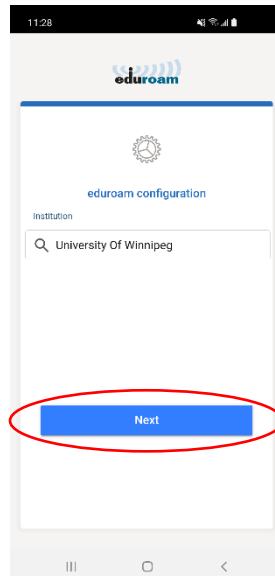


THE UNIVERSITY OF
WINNIPEG

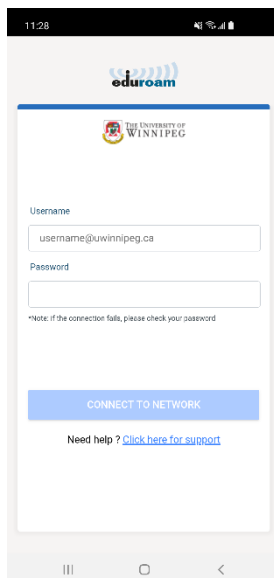
Click on **University of Winnipeg**



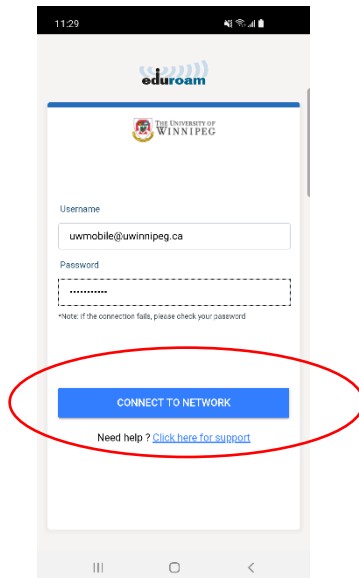
Click on **Next**



When prompted, enter in your credentials:
Username: <UW email address; @uwinnipeg.ca>
Password: <Your network login password>



Then click **Connect to network**



11:29

eduroam

The University of
WINNIPEG

Username

uwmobile@uwinnipeg.ca

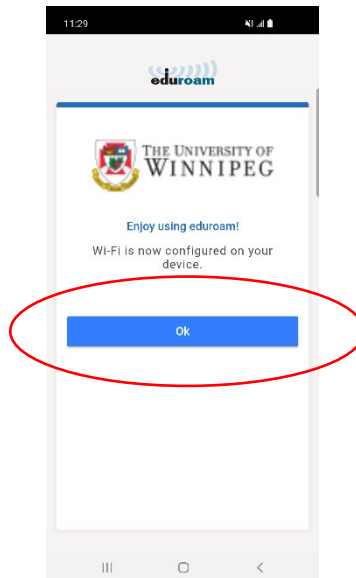
Password

*Note: if the connection fails, please check your password

CONNECT TO NETWORK

Need help ? [Click here for support](#)

Click **OK**



11:29

eduroam

The University of
WINNIPEG

Enjoy using eduroam!

Wi-Fi is now configured on your
device.

OK

eduroam is now configured. Launch a web browser and ensure that your Wi-Fi works.