



You told us  
you want an  
easier way to  
sign in

## New email web access IDs make it easier

[mysunlife.ca](https://mysunlife.ca)

We're always looking for ways to make it easier for you to interact with us online. Starting **December 12**, we're introducing an email web access ID option.

### What's changing?

#### We listened

You told us you want an easier way to sign in – that it can be difficult to memorize a 12 or 14 digit number.



We won't let a difficult-to-remember access ID stand in your way. There's so much for you to do in the password-protected area of **mysunlife.ca** we're making the sign-in process as easy as possible.

#### Numbers are optional

When you sign in to the new my Sun Life page after **December 12**, you'll have the option of using your **email address as your web access ID** as an alternative to the 12 or 14 digit numerical ID you use now.

**Note:** If you call our Customer Care Centre or use our automated telephone system, you will still need to use your numerical access ID.

#### More control for you

You have the flexibility and control to update your email web access ID at any time. Simply sign in to **mysunlife.ca** and go to your **Profile > Access info page**. From there, you can add, change and even delete your email access ID. Managing your access has never been easier.

### Questions?

Please contact your Sun Life Financial Group Retirement Services representative.